





News Release

Contact: Marc Bellanger - Director of Marketing & Communications - 713.263.5505, DaikinMedia@DaikinComfort.com

The Future of HVAC Installation Unveiled: Daikin Launches Powerful *Quality Install*

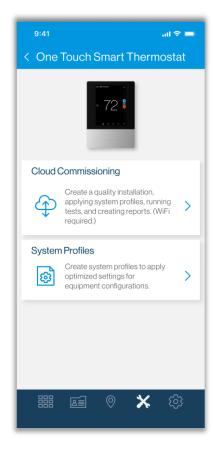
Unleashing the potential of cloud-connected equipment, Daikin creates a forward-thinking blueprint for contractors

WALLER, Texas, January 18, 2024 – Unleashing the capabilities long predicted for cloud-connected equipment, Daikin Comfort Technologies North America, Inc. is setting a new standard for residential HVAC installation with the launch of *Quality Install*, a powerful new way to commission indoor comfort systems.

At first glance, *Quality Install* simplifies configuration and commissioning in new, exciting ways. Dig deeper to find a compelling, future-forward capability. It can provide both HVAC contractors and homeowners assurance that an installed indoor comfort system is set up and performing just as the manufacturer intended. *Quality Install* is currently only compatible with certain Daikin, Goodman, and Amana® brand systems.

"It is the new standard for all installed systems," says Jim Cahill, IoT Solutions Business Leader for Daikin. "When it comes to installed HVAC systems, the efficiency delivered at a home can be heavily impacted by how it's installed. Our new *Quality Install* process is like a virtual assistant guiding the HVAC installation team on site, then it reviews the work performed and verifies key aspects of the installation to help ensure homeowners get a great installation."

Putting the power of the cloud directly into the hands of Daikin, Goodman and Amana® brand HVAC installation teams, *Quality Install* configures system settings for optimal performance, calculates proper refrigerant trim charge, verifies charge, runs a system test and generates separate commissioning reports – one specifically for contractors, another designed for homeowners – that capture settings and performance. Using *Quality Install*, contractors can simplify the entire commissioning process, while providing trust-building transparency for homeowners.



"This really is incredibly exciting for both HVAC contractors and their customers," says Cahill. "With *Quality Install*, a contractor has verification of their installation from the cloud which validates system configuration and performance. When paired with our cloud services solution, *Quality Install* can provide homeowners peace of mind that the verification of system performance can potentially extend from the day of installation until the end of that system's life."







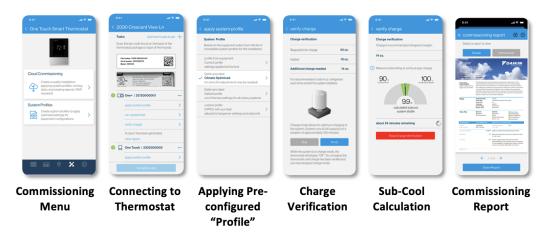
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This powerful new feature for Daikin, Goodman and Amana brand contractors, *Quality Install*, further streamlines the commissioning process by introducing "System Profiles." Contractors can review and apply thermostat settings and system configurations such as airflow, balance point, defrost interval and more with merely a click of a finger using a mobile app.

Profiles are visible in the Amana Brand Cloud Services, Daikin *ONE* Cloud Services and Goodman Installer apps. Current system settings can be viewed and edited quickly. A future *Quality Install* update will add the ability to save changes and create contractor-specific custom profiles, according to Cahill.

Offering straightforward, step-by-step instructions and clear guidance to installers in the field, *Quality Install* guides users through each stage of the commissioning process. Launching the process is similar for Goodman, Amana brand and Daikin contractors as depicted via the images below:



Preconfigured "Climate Optimized Profiles" are available for several climate zones, simplifying installation further. Where available, the profiles provide thermostat settings tailored for a zone's weather conditions, optimizing system performance.

Once the installation process is complete, *Quality Install* can generate two reports, a detailed one for the contractor, plus an overview of the system setup that can be emailed to homeowners, validating their purchase.

"Through *Quality Install*, our cloud-based commissioning offers an outstanding opportunity for contractors to streamline the installation process while improving their team's efficiencies," Cahill says. "Plus, there's real value in verifying HVAC system performance with homeowners. It builds trust and enhances their relationship with contractors."

Quality Install is currently compatible with the new Daikin *FIT*, Amana brand S-series and Goodman SD compact, side-discharge, inverter split-system air conditioners and heat pumps.







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About Daikin

Daikin Industries, Ltd. (DIL) is a Fortune 1,000 company with more than 96,337 employees worldwide and a leading indoor comfort solutions provider. Daikin Comfort Technologies North America, Inc. (DNA) is a subsidiary of DIL, providing Daikin, Goodman, Amana® brand and Quietflex brand products. DNA and its affiliates manufacture heating and cooling systems for residential, commercial and industrial use and are sold via independent HVAC contractors. DNA engineering and manufacturing is located at Daikin Texas Technology Park near Houston, TX. For additional information, visit www.northamerica-daikin.com.

About Goodman

A member of the DAIKIN group, Houston-based Goodman Manufacturing Company, L.P. is a leading manufacturer of heating, ventilation and air conditioning products for residential and light commercial use. Goodman brand products are predominantly sold through company-operated and independent distribution networks, with more than 1,000 total distribution points throughout North America. For more information, visit www.goodmanmfg.com.

About Amana brand HVAC

For over 80 years Amana brand has helped homeowners enjoy outstanding indoor comfort. Amana brand heating and cooling systems are designed and engineered in the United States by Houston based Goodman Manufacturing, a member of the Daikin group. For more information on Amana brand heating and cooling systems, visit www.amana-hac.com.